



IMPORTANT NOTICE REGARDING YOUR NATURAL GAS SERVICE

EXCESS FLOW VALVE NOTICE

A new federal requirement has gone into effect that requires your natural gas utility provider to notify you of this important information.

Excess Flow Valves (EFVs) are mechanical shut-off devices that can be installed in the natural gas pipe running to the gas meter at your property (the "service line"). An EFV is designed to shut off most of the flow of natural gas automatically if the service line breaks, for example, by an excavation accident. Stopping the flow of gas from a broken service line significantly reduces the risk of natural gas fire, explosion, personal injury and/or property damage.

You may request that an EFV be installed on the service line to your property, if you do not already have one, by calling the City of Adairsville's Utility Department at 770-773-3451 and requesting a work order for installation.

EFVs cannot be installed on some service lines due to high gas flow, low pressure or other factors. If you request an EFV we will inform you if your service line cannot accommodate an EFV.

Once a work order is completed, staff will contact you to discuss your specific situation and the cost of installation and to set up a mutually agreeable date for the install of the device on your service line.

The cost of the device and installation will be added to your utility bill.

If it becomes necessary to maintain or replace the EFV on your service line, the fee for this service will be \$20.00 and will be added to your bill at the time of service.

These devices will be required to be installed on all new service from this point forward with the same fees being applicable.

Thank you for your attention to this matter.